

END-OF-SALE & END-OF-LIFE ANNOUNCEMENT

Date: July 19, 2023

Product(s) affected – M3-SE-C3560-P

EOS / EOL Announcement ID: M3SE20230719

Cubic announces the end-of-sale and end-of-warranty-support dates for all versions, variants, and accessories for the M3-SE-C3560-P. This announcement is due to an end-of-sale announcement by Cisco Systems of the primary component, Cisco Catalyst 3560-CX Series Switch WS-C3560CX-12TC-S (<https://www.cisco.com/c/en/us/products/collateral/switches/catalyst-3560-cx-series-switches/catalyst-3560-cx-serie-switche-eol.html>).

Effective March 31, 2024, the following products are declared end-of-sale.

- M3-SE-C3560-P
- M3-SE-C3560-P-BK

Warranty and hardware support will continue with current warranty contract agreements at the time of sale.

Any new orders containing the M3-SE-C3560-P before the End of Sale date are strongly encouraged to migrate to the replacement product part number listed below. Any new orders containing the M3-SE-C3560-P beyond the End of Sale date will not be accepted.

Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Customers with active and paid service and support contracts will continue to receive support under the terms and conditions of the customer’s service contract.

Table 2 Lists the product part numbers affected and the current recommended transition path or action.

Table 1. End-of-Life Milestones and Dates

Milestone	Definition	Date
End-of-Life Announcement Date	The date of the document that announces the End of Sale and End of Life.	July 19, 2023
End-of-Sale Date	Last date to order the product from Cubic. After this date no orders will be processed.	March 31, 2024
Last Ship Date	The last day product ordered before the End-of-Sale date will be shipped from Cubic.	June 30, 2024
End of Warranty Support	The last day Cubic will accept warranty repair requests for the product.	June 30, 2029

Table 2. Product Numbers Affected, Transition Path and Actions

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number
M3-SE-C3560-P	M3SE, Cisco C3560 Switch Module Plus Size, Desert Tan. Includes Standard DTECH 5-Year M3-SE Hardware Warranty	M3-SE-SW24G-CF1-DT
M3-SE-C3560-P-BK	M3SE, Cisco C3560 Switch Module Plus Size, Black. Includes Standard DTECH 5-Year M3-SE Hardware Warranty	M3-SE-SW24G-CF1-BK

Product Migration Options

Customers are encouraged to migrate to the M3-SE-SW24G product for their edge switching needs. Please contact your Cubic account manager for more information.

More Information

For product information please go to <https://www.cubic.com/> or call +1 858-505-2445.

Support

For customers with active service agreements in need of support please contact Cubic Support. The Technical Support Team can be contacted at any time to discuss product function, repair, or warranty related issues.

Prior to returning any Cubic product for repair or evaluation, you must first contact the Technical Support Team to obtain a Return Materials Authorization (RMA) number and documentation. This RMA number must be in plain site on the packaging.

Support Contact Information

USA: +1 (858) 505-2445 | International: + 44 1642 636888 | Email: ecn.support@cubic.com

Revisions

REV	DESCRIPTION	DATE	APPROVED
A	Initial release	2023/07/19	Kenneth Miller